Using Your LYNX Touch Protection 1 Alarm

Protection1
SECURITY SOLUTIONS
A BETTER CHOICE FOR YOU

Before You Begin:

1. **Complete the Resident Alarm Services Agreement.**
2. **For remote services, please obtain a user name and password from your property management team.**

Personal Identification Number (PIN):

A four-digit number, chosen by you. This number is used to identify you over the phone to Protection 1.

Panel Code:

A four-digit number to arm, disarm and silence your alarm.

Your Panel Code is:

Arming the System

Before arming, close all doors and windows and make sure the "Ready to Arm" message is displayed.

Mode	Press these keys	When to use an arming mode and what happens
Stay	[Security] + [Arm Stay] + User Code	Used to arm system when staying inside (or if you have pets that are moving throughout the premise). An alarm sounds if any protected window or non-entry/exit door is opened.
Instant Stay OR Instant Away	[Security] + [Instant] + [Arm Stay] + User Code OR [Security] + [Instant] + [Arm Away] + User Code	Used when staying inside and you do not expect anyone to use an entry/exit door. Same as STAY mode, except delay is off. An alarm sounds if any protected window or any entry/exit door is opened.
Away	[Security] + [Arm Away] + User Code	Used when premise is vacant (including pets). Arms the entire system (interior and perimeter). An alarm sounds if a protected window or any door is opened, or if any movement is detected.
Night Stay	[Security] + [Arm Stay] + Arm Night + User Code	Used when you are staying home, but require increased security. The mode arms same as STAY mode, but also arms preselected interior motion sensors. An alarm sounds if any protected window or any entry/exit door is opened.
Quick Arming	[Security] + [Arm Away] OR [Arm Stay] + Quick Arm	If Quick Arm is programmed, you can arm the system in STAY or AWAY mode without entering the User Code.
Silent Exit	[Security] + [Arm Away] + Silent Exit + User Code	If Silent Exit is programmed, exit beeps are silenced when the system is armed in AWAY mode and Silent Exit is selected.

Disarming the System and Silencing Alarms

The Disarm icon is used to disarm the system, silence alarm and trouble sounds, and clear memory of alarm displays. Select the icon; enter your four-digit panel code.

Mode	Press these keys	What happens
Disarm and Silence Alarms	[Disarm] + User Code	System is disarmed and alarm sounding is silenced. To clear the memory of an alarm (if present) enter a second disarm sequence.

System Settings

Your system settings including volume level (message playback, system announcements and status beeps). Additionally, you can turn on/off the chime and/or System Voice Announcements.

Mode	Press these keys	What happens
Mute System Announcements	[Security] + [More] + [Settings] + Voice	Disables/Enables (toggles) the voice announcement of the system status.
Adjust Volume of System Announcements	[Security] + [More] + [Settings] + Volume (Slide Volume control left or right)	Enables the Voice announcement of the system status. Adjusts the volume of the Voice announcements.
Adjust Screen Brightness	[Security] + [More] + [Settings] + Brightness (Slide Brightness control left or right)	Adjusts the display brightness.
Chime Mode	[Security] + [More] + [Settings] + Chime	Alerts you to the opening of a perimeter door or window while the system is disarmed. Open zone information is displayed. Chimes sound at the keypad whenever a perimeter door or window is opened.

Testing the System

Using the test mode allows each detection point to be checked for proper operation. **Testing should be conducted weekly to ensure proper operation.**

• The keypad sounds a single beep about every 30 seconds as a reminder that the system is in TEST mode.

• Alarm messages are not sent to your Central Station during testing.

If a problem is experienced with any detection point (no confirming sounds, no display), call for service immediately.

1. Disarm the system and close all protected doors and windows. The "Home" key should be lit green if all zones are intact.

2. Select [Security] + [More] + [Tools]

3. Enter User Code + [Test] + [Walk Test]

4. Listen. The sounder beeps once and "Walk Test – Home to Quit" is displayed. The control sounds a single beep every 30 seconds while the test is in progress. **If the sounder does not sound, CALL FOR SERVICE.**

5. Fault Zones. Open each protected door and window one at a time and listen for three beeps from the keypad followed by the zone's voice descriptor. Each faulted detection point should appear in the display. The display clears when the door or window is closed.

6. Walk in front of any interior motion detector (if used) and listen for three beeps. Each detector should appear on the display when it is activated. The display clears when there is no motion detected. **NOTE:** If motion detectors are used, there is a three-minute delay between activations to conserve battery life.

7. When all detection points have been checked and are intact (closed), there should be no zone numbers displayed.

Exit the test by by selecting the "Home" key and entering your user code.

Smartphone and Website Instructions for Your Protection 1 LYNX Touch Alarm

Your system can be remotely controlled using a smartphone or via the eSecure 2.0 Website. Please obtain a username and password from your Property Management team before attempting to use this feature.

Username: _____

Password: _____

Remote Access via the Internet:

1. Go to **https://rs.alarmnet.com/esecure2#/**
2. Enter your username and password.
3. Tutorials, videos and a PDF version of the eSecure 2.0 Online Help Guide that describe the website operation are available by clicking on the "Help" button, which is located near the top right side of the page.
4. Select "Logout" when you are finished.

For eSecure customer support, please contact 866-792-2422.

Remote Access via Smart Phone:

1. Visit your app store and download the eSecure 2.0 application.
2. Select the eSecure 2.0 app on your smart phone.
3. Enter your Username and Password, then select the "Login" button on your smartphone.
4. Select the "Security", "Automation", "Events" or "More" icons and follow the prompts to remotely operate your system.
5. Select the "Logout" when you are finished.

24-Hour Customer Service: 1-800-635-1635

For more information:
http://www.protection1.com/business/multifamily-security-systems/

L/P1LT5210UG/D October 2015 © 2015 Honeywell International Inc.

Protection1
SECURITY SOLUTIONS
A BETTER CHOICE FOR YOU